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# Unify Collaboration Solutions

Trusted partner for your Digital Journey

**Atos**

# Enabling intelligent collaboration for people, organizations and things

Unify is the Atos brand for communication and collaboration solutions. At the core of the Atos Digital Workplace portfolio, Unify technology enables organizations of all sizes to transform the way they collaborate, creating a more connected and productive workforce which can dramatically improve team performance, individual engagement and business efficiency.

“Visionary”  
and “Leader”



**Gartner**

Cumulative  
users

**+40  
million**

Used  
by 33% of

**FORTUNE  
500**

Innovation  
Patents

**3,000+**

A strategic part of

**Atos**

**€10.5B Global Leader  
in Digital Transformation**

**110,000  
Headcount**

**73 Countries**



# Industry leading innovation for your digital workplace

Unify products represent a strong heritage of technology innovation, reliability and flexibility. Their award-winning intuitive user experience can be delivered through almost any device and in any combination of cloud on-premise deployment.



## Flexible Deployment Models

Private or public cloud, customized dedicated or hybrid build. Service levels up to 99.999%, line business application integration



## Full End to End Services

Comprehensive professional, maintenance and managed services of multi-vendor communication infrastructure whether consolidation, harmonization or transformation



## Vertical and Time Critical Solutions

Specialized expertise to ensure that solutions meet the specific needs of a market and enable them to maintain operational effectiveness in a smarter world



## Infrastructure Migration

Migration from traditional expensive infrastructure to SIP and IP

Augmented by Atos' secure digital platforms, vertical solutions and transformation services, they set the global standard for a rich and reliable collaboration experience that empowers teams to deliver extraordinary results.



## Voice Platforms and Solutions

Capabilities for voice/video, content and task productivity applications with profile selection, readiness, configuration, analytics, management and support



## Team Collaboration

Game-changing collaboration experiences that leverage existing investment and support diverse deployment needs. Enjoy the benefits of cloud at your own pace and wherever you are on your digital journey



## Contact Center Solutions

Specialized customer engagement services and solutions leveraging omni-channel capabilities including voice, AI, bots and more, to meet customer experience needs



## Applications

Our solutions unify multiple networks, devices and applications into one easy-to-use platform that allows teams to engage in rich and meaningful conversations

# Mission-critical industry solutions

Unify combines specialized vertical solutions and in-depth industry expertise to address the tailored needs of your business or organization.

From financial trading, command and control, dispatch or Next-Generation 911, solutions such as OpenScape Xpert and OpenScape Alarm Response have been trusted to fulfill our customers' mission and time-critical communication requirements.



## Public Sector

- Local Government
- Housing Organizations
- Central Government
- Security & Defence



## Private Sector

- Manufacturing & Retail
- Transportation
- Financial Services
- Telco, Media & Technology
- Energy & Utilities

Backed by Atos' leading presence in vertical industries around the globe:

**1000**

major hospitals across Europe & North America

**+5 Billion**

annual payment transactions processed  
(provided by Worldline)

**+20 Million**

secured industrial connected objects

**+25 Billion**

global contact center calls per year

**+30 years**

of proven delivery in carrier networks

**100 Million**

identities managed daily

**Government**

secure cloud communication platform

# Don't just take our word for it

Independent industry analysts agree that Unify is leading the way with unique capabilities and delivering customer value.

“[Unify] offers the full package of UCC capabilities, deployment options, and expertise, with Circuit and the OpenScape portfolio. With these capabilities and the overall Atos Digital Workplace offering [they are] well positioned going forward to provide the technology and services customers need.”

**Jim Lundy**, Lead Analyst, Aragon Research – April 2019

“[Unify] has a mature channel that is generally best-of-breed... while its in-house services bring expertise for large enterprise, helping it rank number one in multiple customer satisfaction measurements.”

**John Malone**, CEO of Eastern Management Group – July 2019

“Unify is positioned for success in the Next-Generation UC era... Unify’s UC acumen combined with Atos’ IT services expertise have the potential to make Atos’s digital workplace strategy a success as customers seek innovative ways to leverage advanced IT and communications for business transformation.”

“With Circuit at the core of Unify’s portfolio, Atos’s digital workplace strategy also addresses several different shifts in how people communicate from desktop to mobile connectivity, from desktop to web-based apps, from voice to messaging, from one-to-one communications to team collaboration.”

**Elka Popova**, Vice President and Senior Fellow, Frost & Sullivan – May 2019

# Responsible innovation for a digital world

We are inspired by the workplace of the future. Social collaboration, mobility, ubiquitous access to networks and the cloud are driving the future of work. But there are human forces, demographic shifts and emerging technologies that will serve to create even more disruption, more change, and more opportunity. And with that brings a more satisfying and productive work experience for each employee.

## Care

We care about enabling organizations to embrace technologies to improve their performance, enhance their customers' and employees' experience, and ensure their success.

## Believe

We believe in a path along the digital transformation journey that helps navigate the technical, ethical and social dilemmas to create outcomes that respect people, social expectations, and the environment.

## Passion

We have endless passion for innovation - not for its own sake, but to help the customers thrive and excel in a responsible and sustainable context.

## Trust

We are inspired by earning and maintaining the ongoing trust of our customers, partners and employees, with the goal of sustaining long-term relationships.

Our social responsibility is deeply engrained in our culture and global business practices.



# Take your next step with us

## **The Unify portfolio is inspired by the workplace of the future.**

We are working now to develop the tools and platforms that enable tomorrow's workers and organizations to not only survive, but truly thrive.

We believe this will be a rewarding prospect for individuals, organizations and communities as the future of work unfolds. It will be an exciting ride - and we look forward to earning your trust to join us on this journey of innovation. We invite you to take the next step with Unify solutions.

### **Here are some of the ways Unify solutions can help you - right now:**

- Migrate your communications infrastructure flexibly and cost-effectively - we provide the most elegant and logical path to the Cloud
- Overlay and integrate next-generation team collaboration on any existing infrastructure - your investments are never stranded
- Reduce the cost and simplify the operation of your communications infrastructure, while improving user adoption and satisfaction
- Create a more agile, collaborative and productive workforce

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# About Atos

Atos is a global leader in digital transformation with over 110,000 employees in 73 countries and annual revenue of over € 11 billion.

European number one in Cloud, Cybersecurity and High-Performance Computing, the Group provides end-to-end Orchestrated Hybrid Cloud, Big Data, Business Applications and Digital Workplace solutions. The group is the Worldwide Information Technology Partner for the Olympic & Paralympic Games and operates under the brands Atos, Atos Syntel, and Unify. Atos is a SE (Societas Europaea), listed on the CAC40 Paris stock index.

The purpose of Atos is to help design the future of the information technology space. Its expertise and services support the development of knowledge, education as well as multicultural and pluralistic approaches to research that contribute to scientific and technological excellence. Across the world, the group enables its customers, employees and collaborators, and members of societies at large to live, work and develop sustainably and confidently in the information technology space.

Find out more about us

**atos.net**  
**unify.com**

Let's start a discussion together



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