
Atos Unify Collaboration Solutions

Trusted partner for your Digital Journey

Atos

Enabling intelligent collaboration for people, organizations and things

Atos Unify is the family name for remote and distributed work offerings and solutions from Atos group. These are based on our own high-resilience OpenScape communication platforms and cloud solutions developed jointly with strategic partners, including Unify Office by Ring Central and Cloud Contact Center powered by NICE inContact. We offer best-in-class solutions for enterprises wishing to advance their employee collaboration or customer contact, and for those operating in high-stakes emergency, trading and dispatch environments. When combined with our leading digital transformation capabilities including cybersecurity, high performance and edge computing, artificial intelligence, software integration and change management, Atos Unify solutions can transform employee and customer experience in a mixed-vendor landscape while increasing agility, sustainability and cost-effectiveness.

“Visionary”
and “Leader”



Gartner

Cumulative
users

**+40
million**

Used
by 33% of

**FORTUNE
500**

Innovation
Patents

3,000+

A strategic part of

Atos

**€10.5B Global Leader
in Digital Transformation**

**110,000
Headcount**

73 Countries



Industry leading innovation for your digital workplace

Unify products represent a strong heritage of technology innovation, reliability and flexibility. Their award-winning intuitive user experience can be delivered through almost any device and in any combination of cloud on-premise deployment.



Flexible Deployment Models

Private or public cloud, customized dedicated or hybrid build. Service levels up to 99.999%, line business application integration



Full End to End Services

Comprehensive professional, maintenance and managed services of multi-vendor communication infrastructure whether consolidation, harmonization or transformation



Vertical and Time Critical Solutions

Specialized expertise to ensure that solutions meet the specific needs of a market and enable them to maintain operational effectiveness in a smarter world



Infrastructure Migration

Migration from traditional expensive infrastructure to SIP and IP

Augmented by Atos' secure digital platforms, vertical solutions and transformation services, they set the global standard for a rich and reliable collaboration experience that empowers teams to deliver extraordinary results.



Voice Platforms and Solutions

Capabilities for voice/video, content and task productivity applications with profile selection, readiness, configuration, analytics, management and support



Team Collaboration

Game-changing collaboration experiences that leverage existing investment and support diverse deployment needs. Enjoy the benefits of cloud at your own pace and wherever you are on your digital journey



Contact Center Solutions

Specialized customer engagement services and solutions leveraging omni-channel capabilities including voice, AI, bots and more, to meet customer experience needs



Applications

Our solutions unify multiple networks, devices and applications into one easy-to-use platform that allows teams to engage in rich and meaningful conversations

Mission-critical industry solutions

Unify combines specialized vertical solutions and in-depth industry expertise to address the tailored needs of your business or organization.

From financial trading, command and control, dispatch or Next-Generation 911, solutions such as OpenScape Xpert and OpenScape Alarm Response have been trusted to fulfill our customers' mission and time-critical communication requirements.



Public Sector

- Local Government
- Housing Organizations
- Central Government
- Security & Defence
- Education
- Health
- Emergency Services



Private Sector

- Manufacturing & Retail
- Transportation
- Financial Services
- Telco, Media & Technology
- Energy & Utilities

Backed by Atos' leading presence in vertical industries around the globe:

1000

major hospitals across Europe & North America

+5 Billion

annual payment transactions processed
(provided by Worldline)

+20 Million

secured industrial connected objects

+25 Billion

global contact center calls per year

+30 years

of proven delivery in carrier networks

100 Million

identities managed daily

Government

secure cloud communication platform

Don't just take our word for it

Independent industry analysts agree that Unify is leading the way with unique capabilities and delivering customer value.

“[Unify] offers the full package of UCC capabilities, deployment options, and expertise, with UCaaS and the OpenScape portfolio. With these capabilities and the overall Atos Digital Workplace offering [they are] well positioned going forward to provide the technology and services customers need.”

Jim Lundy, Lead Analyst, Aragon Research - April 2019

“[Unify] has a mature channel that is generally best-of-breed... while its in-house services bring expertise for large enterprise, helping it rank number one in multiple customer satisfaction measurements.”

John Malone, CEO of Eastern Management Group - July 2019

“Unify is positioned for success in the Next-Generation UC era... Unify's UC acumen combined with Atos' IT services expertise have the potential to make Atos's digital workplace strategy a success as customers seek innovative ways to leverage advanced IT and communications for business transformation.”

“With UCaaS at the core of Unify's portfolio, Atos's digital workplace strategy also addresses several different shifts in how people communicate from desktop to mobile connectivity, from desktop to web-based apps, from voice to messaging, from one-to-one communications to team collaboration.”

Elka Popova, Vice President and Senior Fellow, Frost & Sullivan - May 2019

Responsible innovation for a digital world

We are inspired by the workplace of the future. Social collaboration, mobility, ubiquitous access to networks and the cloud are driving the future of work. But there are human forces, demographic shifts and emerging technologies that will serve to create even more disruption, more change, and more opportunity. And with that brings a more satisfying and productive work experience for each employee.

Care

We care about enabling organizations to embrace technologies to improve their performance, enhance their customers' and employees' experience, and ensure their success.

Believe

We believe in a path along the digital transformation journey that helps navigate the technical, ethical and social dilemmas to create outcomes that respect people, social expectations, and the environment.

Passion

We have endless passion for innovation - not for its own sake, but to help the customers thrive and excel in a responsible and sustainable context.

Trust

We are inspired by earning and maintaining the ongoing trust of our customers, partners and employees, with the goal of sustaining long-term relationships.

Our social responsibility is deeply engrained in our culture and global business practices.



Take your next step with us

The Unify portfolio is inspired by the workplace of the future.

We are working now to develop the tools and platforms that enable tomorrow's workers and organizations to not only survive, but truly thrive.

We believe it will be a rewarding prospect for individuals, organizations and communities as the future of work unfolds. It will be an exciting ride - and we look forward to earning your trust to join us on this journey of innovation. We invite you to take the next step with Unify solutions.

Here are some of the ways Unify solutions can help you - right now:

- Migrate your communications infrastructure flexibly and cost-effectively - we provide the most elegant and logical path to the Cloud
- Overlay and integrate next-generation team collaboration on any existing infrastructure - your investments are never stranded
- Reduce the cost and simplify the operation of your communications infrastructure, while improving user adoption and satisfaction
- Create a more agile, collaborative and productive workforce

About Atos

Atos is a global leader in digital transformation with 110,000 employees in 73 countries and annual revenue of € 12 billion. European number one in Cloud, Cybersecurity and High-Performance Computing, the Group provides end-to-end Orchestrated Hybrid Cloud, Big Data, Business Applications and Digital Workplace solutions. The Group is the Worldwide Information Technology Partner for the Olympic & Paralympic Games and operates under the brands Atos, AtosSyntel, and Unify. Atos is a SE (Societas Europaea), listed on the CAC40 Paris stock index.

The purpose of Atos is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Find out more about us

atos.net
unify.com

Let's start a discussion together



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